

Pacific Gas and Electric Company

Tehama County Local Government Forum

May 5, 2026



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Local Government
Affairs Representative



Safety

Prepare for Natural Disasters or Emergencies

Build a disaster supply kit for you, your family or your business.

Include food, water, medication, flashlights, first aid kits, and a list of emergency contacts.

Visit safetyactioncenter.pge.com to help prepare for an emergency.



Identifying and Reducing Wildfire Risk



Layers of Wildfire Protection



Situational Awareness

- A New Tools and Technology:** Installing over 2,000 weather stations and high-definition cameras to better predict and respond to wildfires and severe weather.



Operational Mitigations

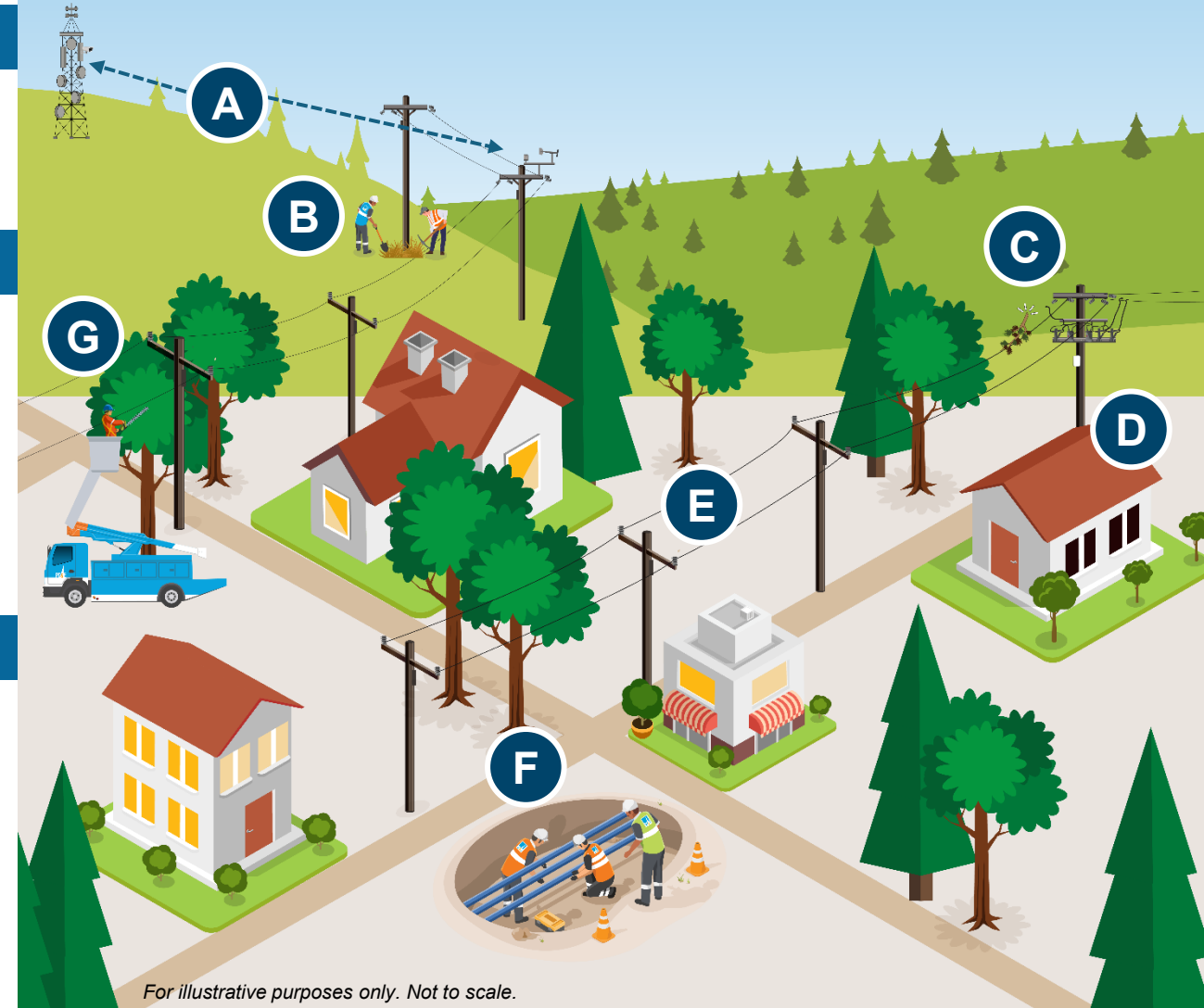
- B Safety and Infrastructure Protection Teams:** Deploying trained response professionals to increase safety and enhance community recovery.
- C Enhanced Powerline Safety Settings:** Detecting hazards on powerlines and shutting off power quickly to prevent an ignition.
- D Public Safety Power Shutoff:** Turning off power for safety as a last resort during severe weather.



Resiliency Work

- E New, Strengthened Equipment:** Installing strengthened poles and covered powerlines on thousands of miles of overhead powerlines.
- F Undergrounding Powerlines:** Completing thousands of miles of undergrounding in the highest wildfire risk areas.
- G Vegetation Management:** Trimming or removing 1.5 million+ trees to keep them away from powerlines and prevent wildfires.

Reducing Wildfire Risk in Your Community



For illustrative purposes only. Not to scale.



Systemwide PSPS Year-Over-Year Impacts and Resources Provided

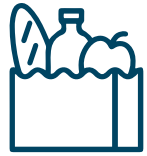
PSPS continues to be a tool of last resort to keep customers safe. We are doing more to help customers and communities by limiting impacts and providing resources.

	2019	2020	2021	2022	2023	2024	2025
Event Overview							
Total PSPS Events	8	6	5	0	2	6	4
Customers De-Energized	2,014,000	653,000	80,400	-	5,099	50,476	17,972
Average Outage Restoration Time (hours)	17	10	12	-	5	7	5
Customer Support and Resources							
CRCs Opened	182	245	92	-	17	156	23
CRC Visitors	58,752	49,998	11,690	-	1,724	9,950	15,310
Portable Batteries Provided and Utilized*	-	3,458	817	-	1,490	4,339	1,425
Food and Fuel Vouchers, Hotel Accommodations and Transportation Provided*	-	1,625	558	-	65	1,413	332
Customer and Community Mitigations							
Potential Acres Burned if PSPS was not Executed**	3,500,000	912,000	691,000	-	28,251	95,692	146,539
Customers Removed from De-Energization due to System Improvements	681,000	719,450	415,100	-	21,872	393,654	62,933

*Customers must request, via PG&E or third-party partnerships applications, to receive program benefits (portable batteries, food and fuel vouchers, hotel accommodations and transportation). Visit PG&E's [PSPS Outage Resources](#) webpage for more information.

**Estimates based on weather forecasting models from Technosylva, an external expert in the wildfire modeling field to test and deploy cloud-based wildfire spread model capabilities. These models provide fire simulations that represent the potential effects that could occur if PG&E did not initiate a PSPS. Note these metrics do not account for fire suppression.

Customer Resources and Support During Outages



Food Assistance: Access food options during and after a PSPS through our partnerships with local organizations.



Hotel Accommodations and Discounts: Qualify for discounts or free hotel accommodations if eligible.



Transportation: Receive rides to and from Community Resource Centers with our county partners.



Community Resource Centers: Access necessities such as charging stations, ADA accessible bathrooms, water, snacks and more in a safe location.



California 211 and Disability Disaster Access and Resources (DDAR): Contact 211 or DDAR to receive information and help accessing transportation, food or hotel support.

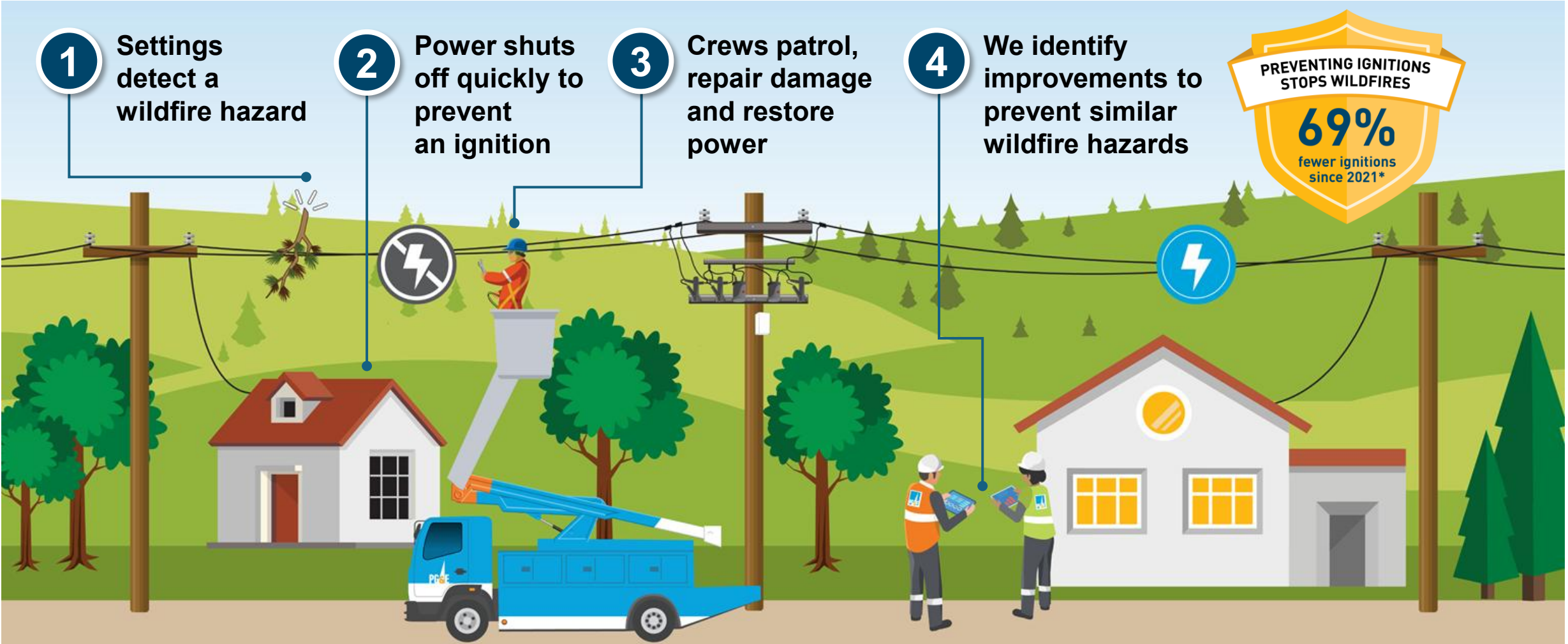


Backup Power Programs: Explore the different backup power options we offer to help reduce the impact of power outages.



In-Language Media: Receive awareness of program offerings and PSPS information through radio broadcasting and direct to customer outreach.

How EPSS Works



For illustrative purposes only.

*Based on an evaluation of the effectiveness of EPSS under conditions of elevated likelihood of destructive fire outcomes in high fire-risk areas (R3 Fire Potential Index rating).

To learn more about Enhanced Powerline Safety Settings, visit pge.com/epss.

Advocacy Priorities



2026 Advocacy Priorities



CA Wildfire Fund 2.0

- SB 254 strengthens the state's Wildfire Fund to protect wildfire victims, without raising customer costs
- We are working with policymakers and stakeholders to develop solutions to protect victims and deliver energy affordability



Extension of the Diablo Canyon Power Plant

- Diablo Canyon Power Plant (DCPP) generates nearly 20% of CA's clean energy
- Governor Newsom signed SB 846 extending DCPP operations through 2030
- 20-year license renewal application has been submitted to the NRC to provide flexibility beyond 2030



Affordability

- Electric rates are 13% lower than Jan. 2024
- Saved \$3.3B in operating and capital costs over the last 4 years by working smarter and using technology
- Upcoming GRC will include the smallest percentage increase of electric rates in a decade

Understanding Your Bill



www.youtube.com/@pgevideo

Understanding Your Bill



Financial Assistance Programs and Customer Resources





Savings Programs for Income-Qualified Customers

We are working hard to lower costs and provide our customers with safe, reliable, clean and affordable energy. Discount and savings programs are available to help income-qualified customers pay their energy bills.



California Alternate Rates for Energy (CARE)

Provides a monthly discount of around 20% on gas and an average of 38% on electricity (compared to non-CARE bundled customers).

pge.com/CARE

Family Electric Rate Assistance (FERA)

Provides a monthly discount of 18% on electricity regardless of house size.

pge.com/FERA

PG&E Relief for Energy Assistance Through Community Help (REACH)

Provides up to an \$800 bill credit to help income-eligible customers with past-due balances.

pge.com/reach

PG&E Match My Payment (MMP)

Offers a dollar-for-dollar match, up to \$1,000 for low-to moderate-income customers to pay past-due bills.

pge.com/matchmypayment



Billing Support for All Residential Customers

We offer resources and support programs designed to help lower energy costs, stabilize bills and identify the best rate plans for customers.



Budget Billing

Offsets high winter heating peak bills by averaging energy costs to determine a more predictable monthly payment.

pge.com/budgetbilling



GoGreen Home Financing

Helps finance energy saving improvements to make customers' homes more comfortable and efficient.

gogreenfinancing.com



Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

pge.com/homecheckup



HomeIntel

A free energy efficiency program that pairs customers with a personal energy coach to help lower their monthly bills.

join.hea.com

Learn more ways to save energy:
pge.com/energysavingtips



Programs for Customers with Access and Functional Needs

We provide support options for customers with Access and Functional Needs, through our Medical Baseline and Self-Identified Vulnerable programs.

Medical Baseline Program

- A monthly **discount or additional monthly allotment** of power based on rates.
- **Additional notifications** ahead of Public Safety Power Shutoffs.
- Participants qualify through **medical device or medical condition needs**.
- Potential to qualify for **additional resources** including the generator rebate, portable battery or a Backup Power Transfer Meter.

Customers can apply: pge.com/medbaseline

Self-Identified Vulnerable Program

- Various **financial support programs** available for customers who have fallen behind on bills or additional programs to help customers save.
- **Additional notifications** ahead of Public Safety Power Shutoffs.
- **Service disconnection notifications** 48 hours prior or at the time of disconnection due to nonpayment.
- Potential to qualify for **additional resources**, including portable batteries

Customers can self-certify: pge.com/siv





Customer Resources and Support for Outages

Portable Battery Program

Supporting eligible customers with fully subsidized portable battery solutions

 pge.com/portablebattery

Generator and Battery Rebate Program

Rebates for eligible customers to purchase a qualified generator or battery

 pge.com/gbrp

Backup Power Transfer Meter Program

Provides a free transfer meter to help connect to backup power during an outage

 pge.com/backupper

Permanent Battery Storage Rebate Program

Offers rebates for the installation of a permanent battery storage system

 pge.com/permanentbatterystorage


Residential Storage Initiative

Permanent, long-term backup power solutions for the most impacted customers

 pge.com/rsi

211 California

Dial 2-1-1, text 'PREPARE' to 211-211 or visit the website during an outage to connect to local resources

 211.org

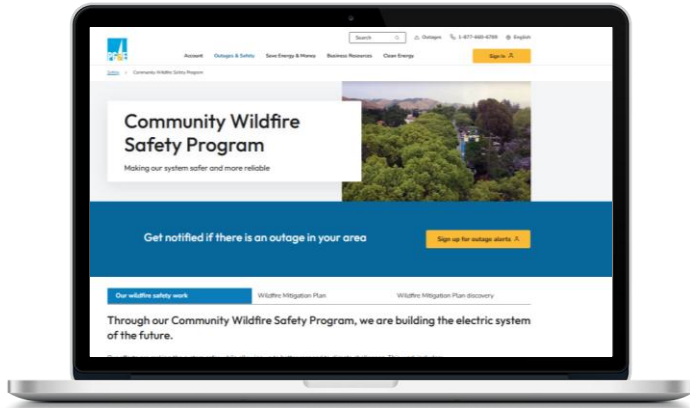
In-Language Support and California Relay Service

For translation support, or to request print materials in Braille, large print or audio, call 1-800-743-5000. If you are Deaf, hard of hearing or need extra support, contact the California Relay Service at 7-1-1

 pge.com/accessibility



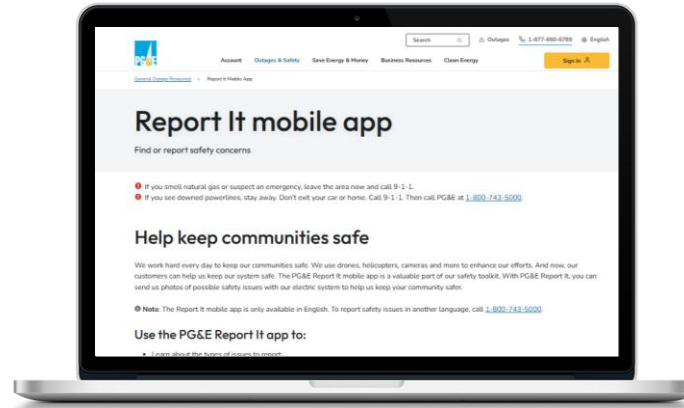
Additional Customer Resources



Wildfire Safety

Information on wildfire prevention efforts

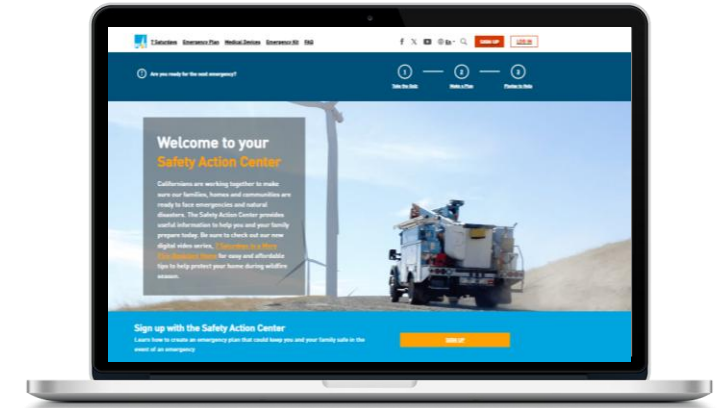
pge.com/wildfiresafety



Report It App

Submit photos of nonemergency potential safety concerns

pge.com/reportit



Safety Action Center

Create an emergency safety plan to keep you and your family safe

safetyactioncenter.pge.com

Dedicated wildfire safety contacts: Hotline: 1-866-743-6589 | Email: wildfiresafety@pge.com

Thank You

