

**AGREEMENT BETWEEN THE COUNTY OF TEHAMA AND
SUN RIDGE SYSTEMS, INC**

This agreement is entered into between the County of Tehama, through its Sheriff's Office, ("County") and SUN RIDGE SYSTEMS, INC ("Contractor") for the purpose of purchasing RIMS Mobile Computer and Mobile Mapping Software and the first year of the annual software support and updates for the Tehama County Sheriff's Office.

1) RESPONSIBILITIES OF CONTRACTOR

During the term of this agreement, Contractor shall provide annual software support/updates, training, and installation of RIMS Mobile Computer and Mobile Mapping Software of the Tehama County Sheriff's Office.

RESPONSIBILITIES OF THE COUNTY

County shall compensate Contractor for said services pursuant to Section 3 and 4 of this agreement.

2) COMPENSATION

Contractor shall be paid an all-inclusive flat fee of \$54,425.00, for all services rendered under this agreement. Contractor shall not be entitled to payment or reimbursement for any tasks or services performed except as specified herein. Contractor shall not be paid any compensation or reimbursement beyond the flat fee amount set forth above, and Contractor agrees that County has no obligation, whatsoever, to compensate or reimburse Contractor for any expenses, direct or indirect costs, expenditures, or charges of any nature by Contractor that exceed the flat fee amount set forth above. Should Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. This provision shall survive the expiration or other termination of this agreement.

3) BILLING AND PAYMENT

Contractor shall submit an invoice for an amount equal to the total amount as described in Exhibit "C" to the County within thirty (30) days after service has been completed to the reasonable satisfaction of County. County shall make payment of all undisputed amounts within 30 days of receipt of Contractor's invoice.

Agreement #: _____

4) TERM OF AGREEMENT

This agreement shall commence on the date of signing and shall terminate 12 months after the date of execution, unless terminated in accordance with section 5 below.

5) TERMINATION OF AGREEMENT

If Contractor fails to perform his/her duties to the satisfaction of the County, or if Contractor fails to fulfill in a timely and professional manner his/her obligations under this agreement, or if Contractor violates any of the terms or provisions of this agreement, then the County shall have the right to terminate this agreement effective immediately upon the County giving written notice thereof to the Contractor. Either party may terminate this agreement on 30 days' written notice. County shall pay contractor for all work satisfactorily completed as of the date of notice. County may terminate this agreement immediately upon oral notice should funding cease or be materially decreased, or should the Tehama County Board of Supervisors fail to appropriate sufficient funds for this agreement in any fiscal year.

The County's right to terminate this agreement may be exercised by the Sheriff-Coroner.

6) ENTIRE AGREEMENT; MODIFICATION

This agreement for the services specified herein supersedes all previous agreements for these services and constitutes the entire understanding between the parties hereto. Contractor shall be entitled to no other benefits other than those specified herein. No changes, amendments or alterations shall be effective unless in writing and signed by both parties. Contractor specifically acknowledges that in entering into and executing this agreement, Contractor relies solely upon the provisions contained in this agreement and no other oral or written representation.

7) NONASSIGNMENT OF AGREEMENT

Inasmuch as this agreement is intended to secure the specialized services of Contractor, Contractor may not assign, transfer, delegate or sublet any interest herein without the prior written consent of the County.

8) EMPLOYMENT STATUS

Contractor shall, during the entire term of this agreement, be construed to be an independent contractor and nothing in this agreement is intended nor shall be construed to create an employer-employee relationship, a joint venture relationship, or to allow County to exercise discretion or control over the professional manner in which Contractor performs the services which are the subject matter of this agreement; provided always, however, that the services to be provided by Contractor shall be provided in a manner consistent with the professional standards applicable to such services. The sole interest of the County is to insure that the services shall be rendered and performed in a competent, efficient and satisfactory manner. Contractor shall be fully responsible for payment of all taxes due to the State of California or the Federal government, which would be withheld from compensation of Contractor, if Contractor were a County employee. County shall not be liable for deductions for any amount for any purpose from Contractor's compensation. Contractor shall not be eligible for coverage under County's Workers Compensation Insurance Plan nor shall Contractor be eligible for any other County benefit.

9) INDEMNIFICATION

Contractor shall defend, hold harmless, and indemnify Tehama County, its elected officials, officers, employees, agents, and volunteers against all claims, suits, actions, costs, expenses (including but not limited to reasonable attorney's fees of County), damages, judgments, or decrees by reason of any person's or persons' injury, including death, or property (including property of County) being damaged, arising out of (i) any actual infringement of a third-party's intellectual property rights or (ii) the gross negligence or willful misconduct of any employee or agent of Contractor occurring during or as a result of Contractor's performance of its obligations hereunder, provided that Contractor shall have no indemnity or other obligations to the County hereunder to the extent any such claims arise from or are the result of the negligence or other fault of the County or its employees, agents or other contractors nor shall the foregoing indemnity and hold harmless obligations of Contractor extend to or cover any claims arising from or relating to claims of defects or errors in the software or the County's use or inability to use the software. This indemnity obligation shall survive the expiration, cancellation or termination of this agreement. Notwithstanding the foregoing, the County expressly waives, releases, and agrees that neither Contractor nor Contractor's officers, directors,

shareholders, employees, agents and affiliates shall have any liability for any individual's or entity's lost business, direct damages, incidental or consequential damages, or any other claims arising out of or related to the use or implementation of the software .

10) INSURANCE

Contractor shall procure and maintain insurance pursuant to Exhibit A, "Insurance Requirements For Contractor," attached hereto and incorporated by reference.

11) PREVAILING WAGE

Contractor certifies that it is aware of the requirements of California Labor Code Sections 1720 et seq. and 1770 et seq., as well as California Code of Regulations, Title 8, Section 16000 et seq. ("Prevailing Wage Laws"), which require the payment of prevailing wage rates and the performance of other requirements on certain "public works" and "maintenance" projects. If the Services hereunder are being performed as part of an applicable "public works" or "maintenance" project, as defined by the Prevailing Wage Laws, and if the total compensation is \$1,000 or more, Contractor agrees to fully comply with and to require its subcontractors to fully comply with such Prevailing Wage Laws, to the extent that such laws apply. If applicable, County will maintain the general prevailing rate of per diem wages and other information set forth in Labor Code section 1773 at its principal office, and will make this information available to any interested party upon request. Contractor shall defend, indemnify and hold the County, its elected officials, officers, employees and agents free and harmless from any claims, liabilities, costs, penalties, or interest arising out of any failure or alleged failure of the Contractor or its subcontractors to comply with the Prevailing Wage Laws. Without limiting the generality of the foregoing, Contractor specifically acknowledges that County has not affirmatively represented to contractor in writing, in the call for bids, or otherwise, that the work to be covered by the bid or contract was not a "public work." To the fullest extent permitted by law, Contractor hereby specifically waives and agrees not to assert, in any manner, any past, present, or future claim for indemnification under Labor Code section 1781.

Contractor acknowledges the requirements of Labor Code sections 1725.5 and 1771.1 which provide that no contractor or subcontractor may be listed on a bid proposal or be awarded a contract for a public works project unless registered with the Department of Industrial Relations

pursuant to Labor Code section 1725.5, with exceptions from this requirement specified under Labor Code sections 1725.5(f), 1771.1(a) and 1771.1(n).

If the services are being performed as part of the applicable “public works” or “maintenance” project, as defined by the Prevailing Wage Laws, Contractor acknowledges that this project is subject to compliance monitoring and enforcement by the Department of Industrial Relations.

12) NON-DISCRIMINATION

Contractor shall not employ discriminatory practices in the treatment of persons in relation to the circumstances provided for herein, including assignment of accommodations, employment of personnel, or in any other respect on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.

13) GREEN PROCUREMENT POLICY

Through Tehama County Resolution No. 2021-140, the County adopted the Recovered Organic Waste Product Procurement Policy (available upon request) to (1) protect and conserve natural resources, water and energy; (2) minimize the jurisdiction’s contribution to pollution and solid waste disposal; (3) comply with state requirements as contained in 14 CCR Division 7, Chapter 12, Article 12 (SB 1383); (4) support recycling and waste reduction; and (5) promote the purchase of products made with recycled materials, in compliance with the California Integrated Waste Management Act of 1989 (AB 939) and SB1382 when product fitness and quality are equal and they are available at the same or lesser cost of non-recycled products. Contractor shall adhere to this policy as required therein and is otherwise encouraged to conform to this policy.

14) COMPLIANCE WITH LAWS AND REGULATIONS

All services to be performed by Contractor under to this Agreement shall be performed in accordance with all applicable federal, state, and local laws, ordinances, rules, and regulations. Any change in status, licensure, or ability to perform activities, as set forth herein, must be reported to the County immediately.

15) LAW AND VENUE

This agreement shall be deemed to be made in, and shall be governed by and construed in accordance with the laws of the State of California (excepting any conflict of laws provisions which would serve to defeat application of California substantive law). Venue for any action arising from this agreement shall be in Tehama County, California.

16) AUTHORITY

Each party executing this Agreement and each person executing this Agreement in any representative capacity, hereby fully and completely warrants to all other parties that he or she has full and complete authority to bind the person or entity on whose behalf the signing party is purposing to act.

17) NOTICES

Any notice required to be given pursuant to the terms and provisions of this agreement shall be in writing and shall be sent first class mail to the following addresses:

NOTICES TO COUNTY:

Tehama County Sheriff's Office
Attn: Dave Kain, Sheriff-Coroner
P.O. BOX 729
Red Bluff, CA 96080
(530) 527-7900
dkain@tehamaso.org

NOTICES TO CONTRACTOR:

Sun Ridge Systems, INC
Attn: Tamera Melrose
PO Box 5071
El Dorado Hills, CA 95762
(800) 474-2565
tamera@SunRidgeSystems.com

INVOICES SUBMITTED TO COUNTY:

Tehama County Sheriff's Office
Attn: Nickoli Brummond
P.O. BOX 729
Red Bluff, CA 96080
(530) 528-8979 option 1
nbrummond@tehamaso.org

GRANTS/CONTRACTS TO COUNTY:

Tehama County Sheriff's Office
Attn: Jennifer Crane
P.O. BOX 729
Red Bluff, CA 96080
(530) 528-8979 option 2
jcrane@tehamaso.org

Notice shall be deemed to be effective two days after mailing.

18) NON-EXCLUSIVE AGREEMENT:

Contractor understands that this is not an exclusive agreement, and that County shall have the right to negotiate with and enter into agreements with others providing the same or similar services to those provided by Contractor, or to perform such services with County's own forces, as County desires.

19) STANDARDS OF THE PROFESSION

Contractor agrees to perform its duties and responsibilities pursuant to the terms and conditions of this agreement in accordance with the standards of the profession for which Contractor has been properly licensed to practice.

20) LICENSING OR ACCREDITATION

Where applicable the Contractor shall maintain the appropriate license or accreditation through the life of this contract.

21) RESOLUTION OF AMBIGUITIES:

If an ambiguity exists in this Agreement, or in a specific provision hereof, neither the Agreement nor the provision shall be construed against the party who drafted the Agreement or provision.

22) NO THIRD PARTY BENEFICIARIES:

Neither party intends that any person shall have a cause of action against either of them as a third party beneficiary under this Agreement. The parties expressly acknowledge that is not their intent to create any rights or obligations in any third person or entity under this Agreement. The parties agree that this Agreement does not create, by implication or otherwise, any specific, direct or indirect obligation, duty, promise, benefit and/or special right to any person, other than the parties hereto, their successors and permitted assigns, and legal or equitable rights, remedy, or claim under or in respect to this Agreement or provisions herein.

23) HAZARDOUS MATERIALS

Contractor shall provide to County all Safety Data Sheets covering all Hazardous Materials to be furnished, used, applied, or stored by Contractor, or any of its Subcontractors, in connection with the services on County property. Contractor shall provide County with copies of any such Safety

Data Sheets prior to entry to County property or with a document certifying that no Hazardous Materials will be brought onto County property by Contractor, or any of its Subcontractors, during the performance of the services. County shall provide Safety Data Sheets for any Hazardous Materials that Contractor may be exposed to while on County property.

24) HARASSMENT

Contractor agrees to make itself aware of and comply with the County's Harassment Policy, TCPR §8102: Harassment, which is available upon request. The County will not tolerate or condone harassment, discrimination, retaliation, or any other abusive behavior. Violations of this policy may cause termination of this agreement.

25) COUNTERPARTS, ELECTRONIC SIGNATURES – BINDING

This agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each Party of this agreement agrees to the use of electronic signatures, such as digital signatures that meet the requirements of the California Uniform Electronic Transactions Act (“CUETA”) Cal. Civil Code §§ 1633.1 to 1633.17), for executing this agreement. The Parties further agree that the electronic signatures of the Parties included in this agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record pursuant to the CUETA as amended from time to time. The CUETA authorizes use of an electronic signature for transactions and contracts among Parties in California, including a government agency. Digital signature means an electronic identifier, created by computer, intended by the party using it to have the same force and effect as the use of a manual signature, and shall be reasonably relied upon by the Parties. For purposes of this section, a digital signature is a type of “electronic signature” as defined in subdivision (i) of Section 1633.2 of the Civil Code. Facsimile signatures or signatures transmitted via pdf document shall be treated as originals for all purposes.

26) EXHIBITS

Contractor shall comply with all provisions of Exhibits A through C, attached hereto and incorporated by reference. In the event of a conflict between the provisions of the main body of

this Agreement and any attached Exhibit(s), the main body of the Agreement shall take precedence.

27) WARRANTY/DISCLAIMER OF LIABILITY

- a) Contractor warrants that upon delivery the software substantially conforms to its documentation and is free from defects that will materially impair its use. The County's sole and exclusive remedy for breach of this warranty will be repair or replacement of the software. Contractor will make reasonable efforts to correct errors in the software, but does not warrant that the software is error-free or will perform without interruption. The County has relied solely upon its own investigation and judgment in selecting the software and not upon any representations or promises of the Contractor except as may be expressly stated in this Agreement.
- b) The foregoing warranty is in lieu of all other warranties pertaining to the software, express or implied, and Contractor specifically disclaims any implied warranties of merchantability or fitness for a particular purpose.
- c) In no event will Contractor be liable for lost business, indirect, special, incidental, or consequential damages, however caused, whether for breach or warranty, contract, tort (including negligence, strict liability, or otherwise) arising out of the quality, condition or use of the software or any other part of the product. In no event will Contractor be liable for any amount which exceeds the amount paid by the County for the product.

28) SOFTWARE LICENSE

Subject to the terms, conditions, limitations and restrictions set forth in this Agreement, Contractor grants to the County a nonexclusive and non-transferable license, effective upon installation of the software, to use the software in connection with the County's normal and customary daily operations substantially as they exist as of the date of commencement of the Agreement (the "License"). The County shall acquire no ownership or other rights in or to the software except for the License granted hereunder, and title to the software shall at all times remain with Contractor.

- a) The following additional terms, conditions and limitations apply to the License:
 - The County may use the software on all computers in the County's agency. Software may not be used at any other agencies unless explicitly agreed to in writing by Contractor;

- The County may make a copy of the software for backup or modification purposes only in support of the County's authorized use of the software hereunder as the Contractor has expressly authorized; and
 - No one using the software, and no one for whose benefit the software is being used, shall sublicense, resell, distribute, market, provide or otherwise make available the software or any part or copies thereof to any third party.
 - The County shall not transfer, use, or export the software in violation of any applicable laws, rules, or regulations of any government or governmental agency.
 - The County shall not use the software to disrupt, disable, or otherwise harm the operations, software, hardware, equipment, and/or systems of a business, institution, or other entity, including, without limitation, exposing the business, institution, or other entity to any computer virus, trojan horse, or other harmful, disruptive, or unauthorized component.
 - The County shall not embed the software in any third-party applications, unless expressly permitted under this Agreement or otherwise authorized in writing in advance by an authorized officer of the Contractor.
 - The License granted under this Agreement shall apply only to the object code for the software. No one using the software, and no one for whose benefit the software is being used, shall have the right to use or have access to the source code for the software, and neither the County nor anyone using the software pursuant to this License will modify, change, merge, adapt, translate, reverse engineer, decompile, disassemble or prepare derivative works based upon the software.
 - The County acknowledges that the software and the documentation constitute trade secrets of the Contractor. The County agrees to maintain the confidentiality of the software and the documentation and shall take commercially reasonable steps to preserve that confidentiality.
- b) The term of the License shall commence upon installation of the software and shall continue until the License is terminated as provided below.
- Contractor may immediately terminate the License in the event of any failure by the County to comply with the terms or conditions of this Agreement by giving written notice of such termination to the County. Upon such termination, the

County shall immediately cease further use of the software and will cause all copies of the software to be destroyed or returned to Contractor.

- The County may terminate the License at any time by giving written notice thereof to Contractor and by destroying or returning to Contractor all copies of the software. The County acknowledges and agrees that any election by the County to terminate the License hereunder will not entitle the County to any refund of amounts paid or compensation of any kind from Contractor.
 - Upon any termination or expiration of the License, an authorized representative of the County shall certify in writing to Contractor that all copies of the software and documentation which were the subject of the License have either been destroyed or returned to Contractor as required above.
- c) Contractor may, at its option, release updates to or new versions of the software. If the County elects to obtain any update or new version of the software, the use of such update or new version will be subject to the terms and conditions of this Agreement.
- d) Except as expressly provided in this Agreement, Contractor retains all intellectual property rights and other rights to the software, documentation and the source code for the software.

IN WITNESS WHEREOF, County and Contractor have executed this agreement on the day and year set forth below.

COUNTY OF TEHAMA

Date: 2-11-26


Sheriff-Coroner

Date: _____

Chairman, Board of Supervisors

SUN RIDGE SYSTEMS, INC

Date: Feb 11, 2026


Authorized Agent

Agreement #: _____

124296
Vendor Number

2027-53230
Budget Account Number

tamera@sunridgesystems.com
Vendor/Contractor Email Address

(800) 474-2565 Ext 5
Vendor/Contractor Phone Number

Exhibit A

INSURANCE REQUIREMENTS FOR CONTRACTOR

Contractor shall procure and maintain, for the duration of the contract, insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work described herein and the results of that work by Contractor, his/her agents, representatives, employees or subcontractors. At a minimum, Contractor shall maintain the insurance coverage, limits of coverage and other insurance requirements as described below.

Commercial General Liability (including operations, products and completed operations) \$1,000,000 per occurrence for bodily injury, personal injury and property damage. If coverage is subject to an aggregate limit, that aggregate limit will be twice the occurrence limit, or the general aggregate limit shall apply separately to this project/location.

Automobile Liability

Automobile liability insurance is required with minimum limits of \$1,000,000 per accident for bodily injury and property damage, including owned and non-owned and hired automobile coverage, as applicable to the scope of services defined under this agreement.

Workers' Compensation

If Contractor has employees, he/she shall obtain and maintain continuously Workers' Compensation insurance to cover Contractor and Contractor's employees and volunteers, as required by the State of California, as well as Employer's Liability insurance in the minimum amount of \$1,000,000 per accident for bodily injury or disease.

Professional Liability (Contractor/Professional services standard agreement only)

If Contractor is a state-licensed architect, engineer, contractor, counselor, attorney, accountant, medical provider, and/or other professional licensed by the State of California to practice a profession, Contractor shall provide and maintain in full force and effect while providing services pursuant to this contract a professional liability policy (also known as Errors and Omissions or Malpractice liability insurance) with single limits of liability not less than \$1,000,000 per claim and \$2,000,000 aggregate on a claims made basis. However, if

coverage is written on a claims made basis, the policy shall be endorsed to provide coverage for at least three years from termination of agreement.

If Contractor maintains higher limits than the minimums shown above, County shall be entitled to coverage for the higher limits maintained by Contractor.

All such insurance coverage, except professional liability insurance, shall be provided on an “occurrence” basis, rather than a “claims made” basis.

Endorsements: Additional Insureds

The Commercial General Liability and Automobile Liability policies shall include, or be endorsed to include “Tehama County, its elected officials, officers, employees and volunteers” as an additional insured.

The certificate holder shall be “County of Tehama.”

Deductibles and Self-Insured Retentions

Any deductibles or self-insured retentions of \$25,000 or more must be declared to, and approved by, the County. The deductible and/or self-insured retentions will not limit or apply to Contractor’s liability to County and will be the sole responsibility of Contractor.

Primary Insurance Coverage

For any claims related to this project, Contractor’s insurance coverage shall be primary insurance as respects the County, its officers, officials, employees and volunteers. Any insurance or self-insurance maintained by the County, its officers, officials, employees or volunteers shall be excess of Contractor’s insurance and shall not contribute with it.

Coverage Cancellation

Each insurance policy required herein shall be endorsed to state that “coverage shall not be reduced or canceled without 30 days’ prior written notice certain to the County.”

Acceptability of Insurers

Contractor’s insurance shall be placed with an insurance carrier holding a current A.M. Best & Company’s rating of not less than A:VII unless otherwise acceptable to the County. The County

reserves the right to require rating verification. Contractor shall ensure that the insurance carrier shall be authorized to transact business in the State of California.

Subcontractors

Contractor shall require and verify that all subcontractors maintain insurance that meets all the requirements stated herein.

Material Breach

If for any reason, Contractor fails to maintain insurance coverage or to provide evidence of renewal, the same shall be deemed a material breach of contract. County, in its sole option, may terminate the contract and obtain damages from Contractor resulting from breach. Alternatively, County may purchase such required insurance coverage, and without further notice to Contractor, County may deduct from sums due to Contractor any premium costs advanced by County for such insurance.

Policy Obligations

Contractor's indemnity and other obligations shall not be limited by the foregoing insurance requirements.

Verification of Coverage

Contractor shall furnish County with original certificates and endorsements effecting coverage required herein. All certificates and endorsements shall be received and approved by the County prior to County signing the agreement and before work commences. However, failure to do so shall not operate as a waiver of these insurance requirements.

The County reserves the right to require complete, certified copies of all required insurance policies, including endorsements affecting the coverage required by these specifications at any time.

Exhibit B - Support Services Agreement Terms and Conditions

Operational Requirements for Support Services Agreement Terms and Conditions

Overview

This exhibit outlines the operational requirements that the Contractor must adhere to when providing support services to the County of Tehama. These requirements are designed to ensure the security, integrity, and effective management of County information systems and data.

All Contractors with remote or onsite access to the County of Tehama's Information Systems, software or hardware, must strictly adhere to these operational standards. These standards are essential for maintaining security, integrity, and effective management of County systems and data, aligning with the County IT Department's mission - deliver fiscally sound, reliable, and secure technology solutions.

Definitions

- County Data: All data, content, and information provided by the County to the Contractor under this Agreement.
- Personal Data: Any information related to an identifiable individual that is subject to privacy and data protection laws.
- Contractor: Any third-party vendor or consultant contracted under this Agreement to support, manage, maintain, or provide services related to County IT systems or infrastructure.
- Critical Information Systems: Systems that store, process, or transmit sensitive or essential data necessary for County operations, including but not limited to public safety, finance, health, and personnel systems.

Support Services Operational Standards

1. Ownership and Protection of Data
 - 1.1. Ownership of Data:

The County retains ownership of all right, title, and interest in and to its data. The Contractor acknowledges that it has no right, title, or interest in the County Data.
 - 1.2. Data Protection:

The Contractor shall implement and maintain administrative, physical, and technical safeguards that comply with industry best practices and all applicable laws and regulations to protect the security, confidentiality, and integrity of County Data and Personal Data. At a minimum, all Personal Data and non-public County Data must be encrypted at rest and in transit using FIPS 140-2 compliant cryptographic standards.
 - 1.3. Data Storage and Handling:

Any County data temporarily stored (e.g., for troubleshooting) must reside in U.S.-based systems and be deleted using NIST-approved secure destruction methods after use.

Under no circumstances shall County data be transferred, copied, or backed up outside of County approved systems without prior written consent.
2. Minimum Security Requirements
 - 2.1. Multi-Factor Authentication (MFA):

Administrative or privileged access to County systems by the Contractor's personnel or its subcontractors must be protected by Multi-Factor Authentication (MFA) as a mandatory minimum-security requirement to ensure compliance with CJIS.
 - 2.2. Encryption Standards:

Exhibit B - Support Services Agreement Terms and Conditions

If required for CJIS compliance the Contractor shall use cryptographic standards compliant with FIPS 140-2 when encrypting any County Data or Personal Data that is stored, processed, transmitted, or retained on systems owned, hosted, or controlled by the Contractor.

The Contractor acknowledges and agrees that compliance with FIPS 140-3 will be required starting September 2026.

2.3. Access Controls:

The Contractor shall implement role-based access controls (RBAC) to County systems and data. Access shall be strictly limited to authorized personnel on a need-to-know basis to perform their duties under this Agreement. The Contractor shall regularly review and audit access permissions.

2.4. Security Monitoring:

The Contractor shall maintain continuous security monitoring of its own infrastructure and services used to support the County. The Contractor shall provide the County with timely reporting (as defined by the County) of any vulnerabilities or risks identified that may impact the security of County systems or data.

2.5. Background Checks

The Contractor shall ensure that all personnel, including subcontractors, who will have administrative or privileged access to the County account, Critical Information Systems, and County Data undergo US criminal background checks prior to receiving access and periodically thereafter (as determined by the County). Individuals with convictions relevant to dishonesty, fraud, theft, or any security-related offenses shall be excluded from accessing County systems and data.

2.6. Criminal Justice Information (CJIS) Compliance:

If the services performed under this Agreement involve access to Criminal Justice Information (CJI), the Contractor shall comply with all applicable requirements of the FBI Criminal Justice Information Services (CJIS) Security Policy, including background screening, data handling, encryption, access controls, transmission security, and personnel security requirements. The Contractor shall complete any required CJIS training as directed by the County and shall execute CJIS Security Addenda where required.

2.7. Toolset Requirements: The Contractor shall utilize industry-standard, secure, and up-to-date tools for remote access, monitoring, documentation, ticketing, and systems management, as agreed upon and approved by the County. The Contractor warrants that all tools used meet the minimum-security requirements outlined in this Exhibit.

2.8. Adoption of County Standards: The Contractor shall operate within frameworks approved by Tehama County, including:

2.8.1. Compliance with all applicable California Government Codes and public record laws.

2.8.2. Use of systems and tools that are compatible with and meet the County's cybersecurity and data residency requirements.

2.8.3. Adherence to ITIL or similar industry-recognized best practices in IT Service Management.

2.9. Documentation & Change Control: The Contractor must meticulously document all configurations, changes, and actions it has taken on County systems using County-approved tools or formats. All changes to County systems must adhere to the County's established change management policies

2.10. Separation of Duties & Least Privilege Access: The Contractor shall strictly adhere to the principles of least privilege and separation of duties for all personnel accessing County systems and data. Role-based access controls shall be enforced to ensure that individuals only have the necessary permissions to perform their assigned tasks.

Exhibit B - Support Services Agreement Terms and Conditions

- 2.11. Training & Qualifications: All Contractor personnel involved in providing services under this Agreement must receive ongoing training in cybersecurity best practices.
3. Security Incident Management
 - 3.1. Security Incident Notification: The Contractor shall notify the County of any suspected or actual security breach, unauthorized access, or data loss incident affecting County systems or data immediately upon discovery, but in no event later than twenty-four (24) hours. The notification shall be made to the designated County contact(s) and include detailed information about the incident, the affected systems and data, the potential impact, and the steps being taken to investigate and mitigate the issue. This includes incidents involving any vendor-managed systems used for secure remote access, credential management, documentation, or ticketing.
 - 3.2. Breach Responsibilities: If the Contractor, its personnel, or its subcontractors are determined to be the cause of a security breach involving County systems or data, the Contractor shall be solely responsible for all costs and expenses associated with the investigation, resolution, remediation, and notification of affected parties as required by applicable law and as reasonably directed by the County.
 - 3.3. Legal Requests: The Contractor shall promptly notify the County upon receipt of any legal request (e.g., subpoenas, court orders) that may require access to or disclosure of County Data. The Contractor shall cooperate with the County in responding to such requests.
4. Termination of Service
 - 4.1. Data Return and Destruction: Upon termination or expiration of this Agreement, the Contractor shall, within the timeframe specified in the Agreement or as otherwise directed by the County, securely return all County Data in a mutually agreed-upon format. The Contractor shall thereafter securely destroy any and all remaining copies of County Data in its possession or control using NIST-approved secure destruction methods and provide the County with written certification of such destruction.

Exhibit C



To: Jennifer Crane, Tehama County Sheriff's Office
From: Tamera Melrose
Subject: Quotation for RIMS Software
Date: January 29, 2026

The following is a quotation for RIMS software based upon your recent request.

Item	Price
RIMS Mobile Computer & Mobile Mapping Software	\$45,500
Installation and Training (includes 8-hours of Remote Training)	\$2,100
Annual Support and Updates – First Year	\$6,825
TOTAL	\$54,425

Technical Requirements

Mobile Computer Specifications: RIMS Mobile Computer Software/OFR Software and RIMS Mobile Mapping run on Windows laptops or Windows tablets per the following minimum specifications.

Recommended Specifications (If purchasing new Laptops/Tablets)

Laptops / Tablets
Microsoft Windows 11+
i7/i9 Processor
16 GB+ RAM
Any Size Disk Space

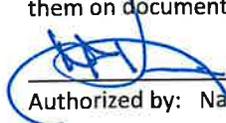
Optional features for Mobile RIMS: include support for touchscreens, locally connected GPS devices (COM-port Serial or network connection to the modem), NFC readers for YubiKeys (MFA), and Driver's License barcode scanning using enabled Getac tablets or DL scanners (Com-port Serial – AAMVA format – purchased separately by the agency).

FBI CJIS Requirements: All workstations must comply with FBI CJIS policies, including the required Multi-Factor Authentication (MFA) for all workstations. MFA can be provided within the Sun Ridge Systems products, or the agency can use its own solution. Sun Ridge Systems only offers these two MFA possession solutions: Time-Based One-Time Password (TOTP) Authenticator and physical YubiKeys (purchased by the agency). For mobile devices using Mobile RIMS or iRIMS, a Mobile Data Management (MDM) software product may be required, which Sun Ridge Systems does not provide nor sell. The agency is responsible for other FBI CJIS requirements, including virus protection, local firewalls, and VPNs.

If you plan to purchase via purchase order, Sun Ridge Systems may require you to make some minor modifications to the purchase order's Standard Terms and Conditions. Specifically, sections related to Warranty and Indemnification may require modification. Examples of these modifications can be provided upon request.

This quotation is valid for 90 days and may change thereafter. If you have any questions, please call me at 800-474-2565. Thank you for your interest in Sun Ridge Systems.

By signing and accepting this quote, I agree that I have signature authority on behalf of my department and/or organization and this signature will be an electronic representation of my signature for all purposes when I use them on documents, including legally binding contracts – just the same as a wet ink signature on paper.



Dave Kain, Sheriff-Coroner

Authorized by: Name and Title

2.11.2026

Date: